# **Beingmate**

Headquarters China

Type of ownership Public

Estimated percentage of Beingmate's global F&B sales from BMS • 1 86%

Estimated percentage of Beingmate's global baby food sales from BMS • 2 86%

Countries covered in country studies China

Company also assessed in:



CF Index 2024

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0.1%

BMS Marketing Score 2024 • 3

> Average score Highest score



Country Studies Score • 4

0% 1 country



Corporate Profile Score

0.2%

1/18

Important:

The research findings regarding companies' performance in this Index are based on information shared by companies or gathered by service providers, in addition to information that is available in the public domain.

The level of detail and comprehensiveness of information shared by companies and gathered through external service providers varied. In the case of limited or no engagement by companies, this Index may not represent the full extent of their efforts. Similarly, in the case of limited data collected by service providers, the findings of this Index may not provide a comprehensive representation of company practices.

ATNI's research and Indexes do not assess compliance with local regulations or laws, but rather assess private sector performance against international standards and guidance.



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## **BMS COUNTRY STUDIES**



The Country Studies component of the BMS and CF Marketing Indexes 2024 evaluates the extent to which a company's marketing practices align with specific provisions of the WHO Code (not against local Code-related regulations). The main marketing channels assessed in the Country Studies for the BMS and CF Marketing Indexes 2024 are online points-of-sale, traditional and online media outlets, and product labels which were all assessed according to the NetCode protocol. Beingmate sells BMS products only in China, one of the five countries selected for the assessment, which represents 100% of Beingmate's estimated global BMS sales. The Country Studies results for Beingmate are summarized below for China across each marketing channel.

https://new-I40rlzsq.accesstonutrition.org/app/uploads/2024/03/Assessmentmethods-and-scoring.pdf

## **Country Studies overview**

Beingmate	Country assessments			BMS market 🌓 <sup>5</sup>	
	Total incidences of non-compliance across online, traditional media, and product labels    Total incidences  of non-compliance  across online,  traditional media,  and product  labels	Number of product labels assessed <b>1</b> <sup>7</sup>	Company brands found	BMS market share	Proportion of Beingmate's global BMS sales
CHINA	38	24	Abeco, Beingmate, Bexiner, Crown, Jingai	2%	100%
GERMANY	N/A	N/A	N/A	N/A	N/A
INDONESIA	N/A	N/A	N/A	N/A	N/A
US	N/A	N/A	N/A	N/A	N/A
VIET NAM	N/A	N/A	N/A	N/A	N/A

Code compliance level

Complete
(0 incidences of Code noncompliance corresponding to a
country score of 100%)

High (>0-10 incidences of Code noncompliance corresponding to a country score of 66%) Medium (>10-20 incidences of Code non-compliance corresponding to a country score of 33%)

> Low (> 20 incidences of Code noncompliance corresponding to a country score of 0%)

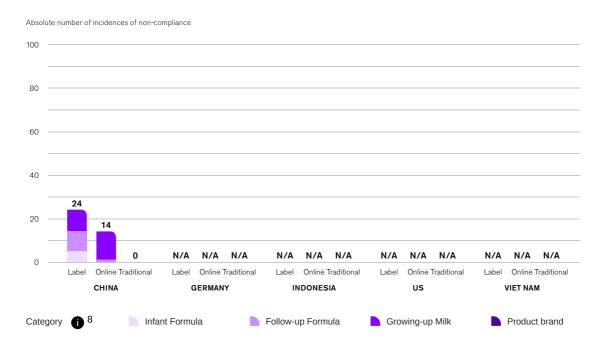
3/18

• Beingmate's sales are entirely in China, and the company possesses a relatively small share of the Chinese BMS market (less than 5%). A total of 38 incidences of non-compliance were found for

Beingmate including advertisements and promotions related to BMS products found on online media (14) and 24 non-compliant product labels of various Beingmate brands.



# Observed incidences of non-compliance with the Code per country



## **Main in-country findings**

Of the 38 incidences of non-compliance in China, most were from inappropriate labels (24), or found through the social listening of online platforms (14). No incidences of non-compliance were found for traditional media. The incidences of non-compliance found online were largely concerning growing-up milks (13), whereas non-compliant labels were found across all types of BMS.

#### Online findings

- All of the incidences of non-compliance found online were point-of-sale promotions found on online retailer platforms. Despite ATNI's request for Beingmate to verify any contractual relationship with the retailers monitored, confirmation could not be obtained from the company.
- All of the promotions found on online retailer platforms were for growing-up milks, except for one follow-up formula, and had between one to three instances of non-compliance per promotion found. Besides the advertisements identified, which are non-compliances with Article 5.1 of the Code, various incentives for product purchase were found such as discounts, gifts, offers, deals, and vouchers as well as an invitation to become a member for further incentives. No other online media findings were identified during the eight weeks the channels were monitored.

#### Traditional media findings

 No adverts on traditional media (TV, radio, or print) were found of Beingmate's BMS products in China in the six-month period the selected products were monitored.

#### BMS product label

• All of the 24 Beingmate BMS products assessed contained at least one incidence of Code non-compliance, with an average of three non-compliant incidences per product label. All of the product labels with clear images were missing a statement on the importance of exclusive breastfeeding in the first six months of life and continued breastfeeding up to two years or beyond. Also, none of these labels included a statement that the product should be used only on the advice of a health worker, in a font size that is easily visible, in bold and on a contrasting background. The majority (22) were found to contain at least one type of claim (nutritional (21), health (8), promotional (1)).

4/18

### Recommendations



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- Given the number of incidences of non-compliant marketing practices observed in China, Beingmate is strongly encouraged to strengthen its responsible BMS marketing policies and ensure their full alignment with the recommendations of the Code and all subsequent relevant resolutions, including the guidance supported by WHA resolution 69.9. ATNI has developed a model company policy on the responsible marketing of BMS which can guide the company on how to incorporate Code provisions and align with the latest public health requirements in practice.
- Several point-of-sale promotions were found on local online retailer platforms. Beingmate is encouraged to engage with its industry associations, retailers and/or regulators to ensure that there are no promotions of BMS products in the retail environment, and see that products are appropriately marketed in line with the Code. The company should also ensure retailers refrain from the use of incentives that promote the purchase of its BMS products, such as discounts, offers, deals gifts, vouchers, and invitations to register

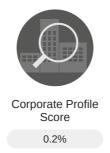
for membership programs.

- Most of the online promotions concerned growing-up milks, which is contrary to the requirements of the Code, specifically the guidance supported by WHA resolution 69.9 that extended the scope of the Code to growing-up milks. Therefore, ATNI urges Beingmate to ensure its commitments are extended to include growing-up milks in China.
- Beingmate is strongly encouraged to cooperate fully with any future independent third-party assessments by providing clear and comprehensive product label images. Incomplete assessments can lead to inaccurate evaluations and hinder efforts to address incidences of non-compliance effectively.
- ATNI is calling on Beingmate to review all incidences of non-compliance identified across all marketing channels, which were shared in detail with the company, and to take corrective action.

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# **BMS CORPORATE PROFILE**



The Corporate Profile component of the BMS and CF Marketing Indexes 2024 evaluates the extent to which a company's policies align with various provisions of the Code, the effectiveness of its related management systems as well as the company's level of disclosure on commitments relating to BMS marketing. Beingmate's BMS marketing commitments were assessed across 11 topics that cover different aspects of the Code on which the company scored an average of 1,58%. This score is equivalent to the company's initial overall Corporate Profile score before a geographic penalty (if applicable) is applied to each BMS product type. The final Corporate Profile score considers how the company's BMS marketing commitments are applied for the different BMS product types sold by the company, and across different markets. As Beingmate sells infant formula, follow-up formula, and growing-up milks, the company's application of BMS commitments was evaluated for each product type, as shown in the next section on 'Geographic application of BMS commitments by product type'. The scores and findings on each topic are described in further detail in the section below on 'BMS Commitments by Topic'.

https://newl40rlzsq.accesstonutrition.org/app/uploads/2024/03/Geographicpenalty.pdf

# Geographic application by Beingmate of BMS commitments by product type

The table below shows the percentage of product sales where commitments are upheld and the geographic penalty applied to each type of BMS. The penalty ranges from 0% up to 90% depending on whether a company fully upholds its BMS marketing commitments in all or none of the countries in which it operates, respectively, where national Code regulations are absent or less stringent than the company's policies and standards.



#### Commitments are upheld

Upheld for all products in this category - without exception - globally

Upheld for some products in this category - without exception - globally Upheld for all products in this category - without exception - only in some markets Upheld for some products in this category, and only in some markets

Not upheld for this product category in any market No policy found in the public domain nor shared by the company, therefore no information on how commitments are upheld

No information was found in the public domain nor shared by the company describing how BMS marketing commitments are upheld for each product type and in which markets. Therefore, the corresponding geographic penalty for each product type (infant formula, follow-up formula, and growing-up milk) is the maximum of 90% and the final Corporate Profile score is 0.16%.

#### Infant formula

The corresponding geographic penalty for this product type is the maximum of 90%.

#### Follow-up formula

The corresponding geographic penalty for this product type is the maximum of 90%.

#### Growing-up milk

The corresponding geographic penalty for this product type is the maximum of 90%.

ATNI calls on Beingmate to develop and/or publish a BMS marketing policy that fully aligns with the wording of the Code, in addition to upholding the relevant national regulations in China. The policy should also cover all milks that are specifically marketed for feeding infants and young children from birth up to the age of three years, and it should be applied in all markets in which the company operates in.

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# **Topics Overview**

1. Overarching Commitments

2. Advertising and Promotions

3. Healthcare Systems

4. Donations

5. Healthcare Workers

6. Employee Incentives

7. Labeling

8. Product Quality

9. Implementation and Monitoring

10. Lobbying and Influence

11. Disclosure

Average score Highest score

These represent the initial overall scores before applying the penalty.

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8/18

## BMS commitments by topic

Most topics include assessments on both policy commitments and management systems, except for the topic on 'Implementation and Monitoring', which mostly considers management systems, and the topic 'Overarching Commitments', which considers policy commitments only. A separate topic assesses the level of disclosure and transparency practiced by companies on the different aspects of the Code.

## 1. Overarching Commitments

This topic consists of policy commitment indicators only.



Average score
Highest score (FrieslandCampina, H&H)

#### **Policy Commitment**

- ATNI did not find a BMS marketing policy published by Beingmate. No other relevant information was found to reflect recognition of the International Code of Marketing of Breast-milk Substitutes and relevant subsequent WHA resolutions, including the guidance on ending the inappropriate promotion of foods for infants and young children supported by WHA resolution 69.9.
- The company did however have information on its website supporting breastfeeding, stating that the WHO suggests exclusive breastfeeding for the first six months. However, the company did not specifically recommend continued breastfeeding up to two years of age or beyond, nor the introduction of appropriate complementary foods from the age of six months, as per international public health recommendations.
- The company therefore did not score fully on this topic. To score in this area in the future, Beingmate is urged to recognize the Code in full and to make these statements.

9/18

## 2. Advertising and Promotions

This topic consists of policy commitment indicators and management system indicators. Each set of indicators contributes an equal weight of 50% each to the topic score.

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Average score

Highest score (FrieslandCampina)



#### **Policy Commitment**

- As a BMS Marketing policy was not found in the public domain and ATNI was not able to establish contact with the company during the research phase, Beingmate did not score on this topic since no relevant information was found in regard to the company's commitments on advertising and promoting BMS.
- In order to score in this area, the company should comply with Article 5 of the Code and recommendation 6 of the guidance supported by WHA 69.9, by refraining from advertising BMS through various media channels and prohibiting distribution of samples or promotional materials to caregivers. Additionally, the company should avoid point-of-sale promotions and crosspromotion between different types of BMS, ensuring distinct packaging and labeling for each BMS product type.
- Beingmate is encouraged to adopt these Code requirements in full and clearly outline them in a company policy dedicated to the responsible marketing of breast-milk substitutes.

#### Management System

- ATNI was unable to identify documentation about any management systems the company has in place to implement any policy it may have in relation to BMS marketing.
- To score in this area, Beingmate would need to develop comprehensive management systems, procedures, and other guidance for its employees to implement all commitments set out in its policy(ies) relating to responsible BMS marketing.

## 3. Healthcare Systems

This topic consists of policy commitment indicators and management system indicators. Each set of indicators contributes an equal weight of 50% each to the topic score.



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Average score Highest score (H&H)



Average score
Highest score (FrieslandCampina, Nestlé)

#### **Policy Commitment**

- As a BMS Marketing policy was not found in the public domain and ATNI was not able to establish contact with the company during the research phase, Beingmate did not score on this topic since no relevant information was found in regard to the company's commitments on responsible marketing of BMS throughout the healthcare system.
- In order to score in this area, the company should comply with Article 6 of the Code and recommendation 6 of the guidance supported by WHA 69.9, by refraining from using healthcare facilities for promoting BMS products, displaying related materials, providing gifts or coupons to caregivers and offering them education on infant and young child feeding, or deploying personnel within these settings. The company should also prohibit demonstrations of formula feeding by its staff and avoid hosting events or campaigns in health facilities.
- Beingmate is encouraged to adopt these Code requirements in full and clearly outline them in a company policy dedicated to the responsible marketing of breast-milk substitutes.

#### Management System

- ATNI was unable to identify documentation about any management systems the company has in place to implement any policy it may have in relation to BMS marketing.
- To score in this area, Beingmate would need to develop comprehensive management systems, procedures, and other guidance for its employees to implement all commitments set out in its policy(ies) relating to responsible BMS marketing.

11/18

### 4. Donations

This topic consists of policy commitment indicators and management system indicators. Each set of indicators contributes an equal weight of 50% each to the topic score.





Average score Highest score (H&H)



Average score Highest score (Danone, FrieslandCampina, Nestlé)

#### **Policy Commitment**

- As a BMS Marketing policy was not found in the public domain and ATNI was not able to establish contact with the company during the research phase, Beingmate did not score on this topic since no relevant information was found in regard to the company's commitments on BMS donations.
- In order to score in this area, the company should comply with the Code requirements specified in recommendation 6 of the guidance supported by WHA resolution 69.9, as well as WHA resolutions 47.5 and 63.23, and the Operational Guidance for Infant and Young Child Feeding in Emergencies. The company should comply with the Code recommendations by refraining from providing free or reduced-price BMS products (including equipment, materials or services) through healthcare facilities. In humanitarian settings, BMS donations should be provided only upon official authoritative request, ensuring compliance with Code provisions and quality standards. In social welfare institutions, BMS products are only provided upon request, without using donations for sales inducement or distribution outside institutions.
- Beingmate is encouraged to adopt these Code requirements in full and clearly outline them in a company policy dedicated to the responsible marketing of breast-milk substitutes.

#### Management System

- ATNI was unable to identify documentation about any management systems the company has in place to implement any policy it may have in relation to BMS marketing.
- To score in this area, Beingmate would need to develop comprehensive management systems, procedures, and other guidance for its employees to implement all commitments set out in its policy(ies) relating to responsible BMS marketing.

#### 5. Healthcare Workers

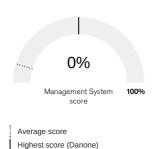
This topic consists of policy commitment indicators and management system indicators. Each set of indicators contributes an equal weight of 50% each to the topic score.



www.accesstonutrition.org Beingmate Scorecard BMS Index 2024 12/18



Average score
Highest score (Danone, FrieslandCampina
H&H. Nestlé. Reckitt)



#### **Policy Commitment**

- As a BMS Marketing policy was not found in the public domain and ATNI was not able to establish contact with the company during the research phase, Beingmate did not score on this topic since no relevant information was found in regard to the company's commitments on marketing BMS to healthcare workers.
- In order to score in this area, the company should comply with Article 7 of the Code and recommendation 6 of the guidance supported by WHA 69.9 by ensuring only factual information is provided to health workers that does not imply bottle-feeding superiority and that is limited to provide guidance on appropriate use of BMS. Any form of financial or material inducements to healthcare staff should be prohibited, and as a BMS company it should not sponsor scientific meetings for health professionals to avoid conflicts of interest.
- Beingmate is encouraged to adopt these Code requirements in full and clearly outline them in a company policy dedicated to the responsible marketing of breast-milk substitutes.

#### Management System

- ATNI was unable to identify documentation about any management systems the company has in place to implement any policy it may have in relation to BMS marketing.
- To score in this area, Beingmate would need to develop comprehensive management systems, procedures, and other guidance for its employees to implement all commitments set out in its policy(ies) relating to responsible BMS marketing.

## 6. Employee Incentives

This topic consists of policy commitment indicators and management system indicators. Each set of indicators contributes an equal weight of 50% each to the topic score.



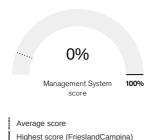
Average score
Highest score (FrieslandCampina)

#### **Policy Commitment**

- As a BMS Marketing policy was not found in the public domain and ATNI was not able to establish contact with the company during the research phase, Beingmate did not score on this topic since no relevant information was found in regard to the company's commitments on the incentives of company employees involved in BMS marketing.
- In order to score in this area, the company should comply with Article 8 of the Code by excluding the sales volume of BMS products from determining incentives for its employees or distribution partners.
- Beingmate is encouraged to adopt these Code requirements in full and clearly outline them in a company policy dedicated to the responsible marketing of breast-milk substitutes.



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#### Management System

- · ATNI was unable to identify documentation about any management systems the company has in place to implement any policy it may have in relation to BMS marketing.
- · To score in this area, Beingmate would need to develop comprehensive management systems, procedures, and other guidance for its employees to implement all commitments set out in its policy(ies) relating to responsible BMS marketing.

## 7. Labeling

This topic consists of policy commitment indicators and management system indicators. Each set of indicators contributes an equal weight of 50% each to the topic score.



Average score Highest score (FrieslandCampina)

#### **Policy Commitment**

- · As a BMS Marketing policy was not found in the public domain and ATNI was not able to establish contact with the company during the research phase, Beingmate did not score on this topic since no relevant information was found in regard to the company's commitments on the labelling of BMS products.
- · In order to score in this area, the company should comply with Article 9 of the Code and recommendation 4 of the guidance supported by WHA resolution 69.9 by ensuring that BMS packages have clear labels with information in the appropriate local language(s) and that they include appropriate breastfeeding messages. Labels should avoid idealizing formula use, include ingredient information as well as warnings against the health hazards of inappropriate powdered formula preparation. Health or nutrition claims for BMS products should only be included if required by national regulations.
- · Beingmate is encouraged to adopt these Code requirements in full and clearly outline them in a company policy dedicated to the responsible marketing of breast-milk substitutes

#### Management System

- · ATNI was unable to identify documentation about any management systems the company has in place to implement any policy it may have in relation to BMS marketing.
- · To score in this area, Beingmate would need to develop comprehensive management systems, procedures, and other guidance for its employees to implement all commitments set out in its policy(ies) relating to responsible BMS marketing.



## 8. Product Quality

This topic consists of policy commitment indicators and management system indicators. Each set of indicators contributes an equal weight of 50% each to the topic score.



www.accesstonutrition.org **Beingmate Scorecard** BMS Index 2024 14/18



Average score
Highest score (Abbott, H&H)



Average score
Highest score (Abbott, FrieslandCampina, H&H,
Reckitt)

#### **Policy Commitment**

- As a BMS Marketing policy was not found in the public domain and ATNI was not able to establish contact with the company during the research phase, Beingmate did not score on this topic since no relevant information was found in regard to the company's commitments on the quality of BMS products.
- In order to score in this area, the company should comply with Article 10 of the Code and is encouraged to clearly outline which specific Codex standards it follows at a minimum, and to ensure that the listed standards are regularly revised so that the most updated versions are adhered to.

#### Management System

- ATNI was unable to identify documentation about any management systems the company has in place to implement any policy it may have in relation to BMS marketing.
- To score in this area, Beingmate would need to develop comprehensive management systems, procedures, and other guidance for its employees to implement all commitments set out in its policy(ies) relating to responsible BMS marketing.

## 9. Implementation and Monitoring

This topic consists of policy commitment indicators and management system indicators. The policy commitment indicators contribute to 20% of the topic score, while 80% of the weight of the score is attributed to management system indicators.



Average score
Highest score (Danone, FrieslandCampina,
H&H. Nestlé)

#### **Policy Commitment**

- As a BMS Marketing policy was not found in the public domain and ATNI was not able to establish contact with the company during the research phase, Beingmate did not score on this topic since no relevant information was found in regard to the company's commitments on monitoring its BMS marketing practices.
- In order to score in this area, the company is encouraged to develop a policy dedicated to the responsible marketing of breast-milk substitutes, if it does not already have one, and clearly define as well as effectively communicate responsibilities for implementing BMS marketing commitments and monitoring compliance of the company's practices to the principles of its BMS marketing policy.



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#### Management System

- According to the company's 2013 CSR report, Beingmate uses ISO9001 and HACCP foods safety and quality management systems to certify its products.
- To improve its score in this area, Beingmate would need to
  develop clear guidance for its employees and contractual thirdparties on the responsible marketing of BMS as outlined in the
  company's related policy(ies). The company should also have
  effective systems in place to monitor and manage incidences of
  non-compliance with the company BMS marketing policy(ies).
  The company should also clearly assign executive
  responsibilities and oversight to ensure the effective
  implementation of its BMS marketing policy.

## 10. Lobbying and Influence

This topic consists of policy commitment indicators and management system indicators. Each set of indicators contributes an equal weight of 50% each to the topic score.



Average score Highest score (Nestlé)

#### **Policy Commitment**

- ATNI did not find any publicly available information with regard to any commitments or objectives the company has in relation to engagement with policymakers on BMS marketing. The company therefore did not score on this topic.
- To score in this area, Beingmate is encouraged to develop a policy setting out under what circumstances and how it will lobby and engage with governments and policymakers on issues relating to the Code and BMS marketing. The company should also commit to not undermining existing public policy frameworks, the work of WHO or similar agencies, and Government efforts to develop regulations to implement the Code in full. In addition, the company should have controls in place over trade associations and industry policy groups and should prohibit conflict of interest when engaging with stakeholders on BMS marketing.

### Management System

- ATNI was unable to identify documentation about any management systems the company has in place to implement any policy it may have in relation to engaging with stakeholders on BMS marketing.
- To score in this area, Beingmate would need to clearly assign
  executive responsibilities and oversight to ensure the effective
  implementation of its policy on engaging with stakeholders on
  BMS marketing and the Code, as well as develop clear systems
  and control mechanisms such as reporting and internal audits.

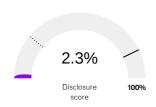


Average score
Highest score (Danone)

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## 11. Disclosure

#### This topic consists of disclosure indicators only.



Average score Highest score (FrieslandCampina)

#### Disclosure

- On Beingmate's website, the company discloses its support for breastfeeding, stating that the WHO suggests exclusive breastfeeding for the first six months.
- To score higher for this topic the company should disclose information on its policy, management systems, lobbying activities or its accountability mechanisms related to BMS marketing.
- In addition to developing and having a comprehensive company
  policy dedicated to the responsible marketing of breast-milk
  substitutes, if the company does not already have one,
  Beingmate is encouraged to have its commitments available and
  easily accessible in the public domain.



#### **Footnotes**

- 1. BMS stands for breast-milk substitutes which include any milks (or products that could be used to replace milk, such as fortified soya milk alternatives), in either liquid or powdered form, that are specifically marketed for fee ding infants and young children up to the age of three years. These include: Infant formula (IF) Follow-up for mula (FUF) Growing-up milk (GUM) It is important to note that the Code never made exceptions to formulas f or special medical purposes therefore these products are also included within the scope of ATNI's studies. Bottl es and teats however are not included in ATNI's assessments as these products generally would not be manuf actured by food and beverage companies.
- 2. 14% of Beingmate's global baby food sales are derived from complementary foods.
- The Country Study score and Corporate Profile score each contribute to 50% of Beingmate's BMS Marketing I ndex score.
- 4. This represents the score of one country assessment: China.
- 5. Based on 2021 Euromonitor retail sales estimates.
- 6. Incidences of non-compliance include non-compliant labels and observations from online and traditional media.
- 7. Where companies engaged, these numbers should represent the number of products confirmed to be markete d in these countries as communicated by the companies to ATNI. It is possible however that the number of products and brands assessed are not representative of each of the assessed markets, due to limitations in data c ollection and limited company engagement.
- 8. Infant formula is a BMS product intended for infants younger than six months of age. Follow-up formula is a BMS product intended for older infants between six months up to one year of age. Growing-up milks or toddle r milks are BMS products intended for young children between one to three years of age. Product brand relat es to observations where no age is specified on a product or no specific product is promoted, but the observation is associated with a BMS brand.
- 9. This is the company's average score on the 11 topics.
- 10. Euromonitor retail sales estimates (2021 data) were used to calculate the proportion of companies' global prod uct sales covered per product type. It is important to note however that the underlying data used for the calcula tions may not be fully representative of the company's markets. Euromonitor International intelligence is used u nder license. Although Euromonitor aims to correct inaccuracies of which it is aware, it does not warrant that the data will be accurate, up-to-date or complete as the accuracy and completeness of the data and other content available in respect of different parts of the content will vary depending on the availability and quality of sources on which each part is based.
- 11. Product weighting: 45%
- 12. Product weighting: 35%
- 13. Product weighting: 20%

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